



# **CITY OF GILLETTE CORE VALUES**

## **SERVICE**

- Knowing your customers' needs
- Using common sense
- Taking time to explain decisions or actions to the customer
- Being courteous and helpful
- Asking your customer for performance feedback

## **WITH**

## **PRODUCTIVITY**

- Looking for better and more cost-effective ways to do your job
- Completing projects on time and within or under budget
- Solving problems in a timely manner
- Planning for maximum use of available resources
- Evaluating the outcomes – Are you achieving the desired goal?

## **RESPONSIBILITY**

- Taking responsibility for your actions and results
- Holding everyone accountable for their actions
- Willingness to develop yourself, learn and change
- Participating as an active integral team player
- Making decisions within your job duties

## **INTEGRITY**

- Treating others with respect
- Being honest and truthful
- Following through on personal commitments
- Matching actions to your words
- Providing fair and consistent service

## **DEDICATION**

- Supporting decisions of Mayor, City Council and Management
- Taking the initiative
- Creating a safe work environment for all
- Taking care of City facilities and equipment
- Being loyal and taking pride in the City of Gillette

## **ENTHUSIASM**

- Having a “Can Do” Attitude
- Caring about the City, our employees and people that we serve
- Willing to go the extra mile
- Looking for win-win solutions
- Enjoying your job and serving the customer